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17 September 2021

Dear Shareholder,

2021 EML Annual General Meeting: Connecting safely online

The past year has taught us the importance of being prepared for ongoing disruption due to the ever-present challenges of the Covid-19 pandemic both in Australia and abroad.

As we face continued uncertainty with current lockdowns and restrictions on travel and gatherings, and with your health and safety as our top priority, EML will again host this year's Annual General Meeting (AGM) virtually.

Virtual AGM

Our AGM will be held online **at 10:00am (Sydney time) on Wednesday 17 November 2021.**

While we look forward to the time and opportunity when we can all engage again in person, please know that your Board continues to remain accessible to shareholders. Our virtual meeting will provide you with the opportunity to participate regardless of your location on your chosen device, to view the Chairman and Group CEO addresses, and importantly to vote and ask questions during the meeting.

Further information on how to join this year's online AGM will be available in the Notice of Meeting.

2021 Notice of Meeting

Our Notice of Meeting will be available online on Thursday, 14 October. We will be emailing shareholders the Notice of Meeting and further information on how to participate in the online meeting, as well as online voting instructions on this date. This year we will not be sending hard copies of our Notice of Meeting and Voting Forms ahead of our AGM. This approach is consistent with the amendments to Corporations Act enacted by the *Treasury Laws Amendment (2021 Measures No. 1) Act 2021* that came into effect on 14 August 2021.

AGM website

From Thursday 14 October, all the information you need to participate in the online meeting, including instructions on how to vote and ask questions will be available on our AGM website: www.emlpayments.com/agm-2021. The information available from this date includes the Notice of Meeting, a guide to using the online AGM platform and answers to frequently asked questions.

Our AGM website will also provide you with the ability to cast your vote online, download a Voting form, and includes instructions on how to ask a question online ahead of our AGM. We intend for online voting on our AGM resolutions to open on 14 October 2021.

Important shareholder dates

Latest date to switch to electronic shareholder communications to ensure you receive 2021 AGM information	Friday, 8 October 2021
<i>Note: Your email address must be received by the Share Registry by this date.</i>	
Director nominations close by (5pm)	Tuesday, 28 September 2021
Notice of Meeting and online AGM information available at www.emlpayments.com/agm-2021	Thursday, 14 October 2021
AGM online voting and the ability to ask questions before the AGM opens via linkmarketservices.com.au	
Online pre-AGM voting closes at 10am (Sydney time)	Monday, 15 November 2021
<i>Note: Your voting instructions must be received by the share registry by this time, if you don't plan to vote during the online AGM.</i>	
EMLCON virtual event	18-20 October 2021
2021 Online Annual General Meeting commences at 10:00am (Sydney time) at https://agmlive.link/EML21	Wednesday, 17 November 2021
<i>Note: The online AGM platform will open at 9:30am (Sydney time)</i>	

Shareholder communication: provide your email address to stay up to date

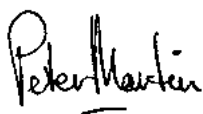
Receiving our shareholder communications electronically is the best way to stay informed as an EML shareholder and it also reduces the environmental cost of printing and mailing shareholder communications. If you have not already done so, we encourage you to switch to paperless communications and help us reduce our environmental impact. To receive shareholder communications electronically, write to us or switch online at www.linkmarketservices.com.au.

If you provide your email address before Friday 8 October 2021, we will email you a link to the Notice of Meeting as soon it is available online. This email will also include personalized voting link(s) and further information on how to participate during our online meeting.

We also encourage you to follow us on: www.linkedin.com/company/emlpayments. Given that not every EML news release is appropriate to release on the ASX platform, LinkedIn is a great way for you to stay up-to-date with EML related developments.

On behalf of the Board, we look forward to welcoming you to our 2021 AGM.

Yours faithfully



Peter Martin
Chairman
EML Payments Limited