

Money in Motion

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4 September 2020

ASX Market Announcements 20 Bridge Street SYDNEY NSW 2000

Letter to shareholders - EML 2020 Virtual Annual General Meeting

EML Payments Limited (ASX: EML) today attaches a letter to our shareholders from our Chairman, Mr Peter Martin, in relation to EML's 2020 Virtual Annual General Meeting.

About EML Payments Limited

At EML we develop tailored payment solutions for brands to make their customers lives simpler. Through next-generation technology, our portfolio of payment solutions offers innovative options for disbursement payout's, gifts, incentives and rewards. We're proud to power many of the world's top brands and process over \$17 billion in GDV each year across 28 countries in Australia, EMEA and North America. Our payment solutions in 27 currencies are safe and secure, easy and flexible, providing customers with their money in real-time. We know payments are complex, that's why we've made the process simple, smart and straightforward, for everyone

We encourage you to learn more about EML Payments Limited, by visiting: EMLpayments.com

This announcement has been authorised for release by the Joint Company Secretaries

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4 September 2020

Dear Shareholder,

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2020 has been an extraordinary year for us all. The COVID-19 pandemic has had a profound impact on all our lives and required us to quickly adapt to new ways of doing things.

As a result, we have decided to make some changes to the way we host our Annual General Meeting (AGM) this year. The safety of our shareholders, our people and the broader community are key considerations for our Board. Accordingly, like many other companies, our 2020 AGM will now be held virtually (online) rather than at a physical location.

Virtual AGM

Our AGM will be held on Friday 30 October 2020 at 10:00am (Sydney time).

A virtual AGM presents us with an opportunity to try something new. With shareholders located around the world, we are excited that all shareholders will be able to utilise technology to participate in our 2020 AGM where-ever they may be.

To attend on the day, please log-in to an online platform provided by our share registry Link Market Services Limited via https://agmlive.link/EML20. The platform will allow you to view presentations from myself and our CEO, Mr. Tom Cregan, as well as vote and ask questions live during the meeting.

Notice of Meeting

Our Notice of Meeting will be released online on Friday, 25 September and emailed to investors who have registered their email details with the share registry. We will not be sending you a hard copy of the Notice of Meeting by mail ahead of our AGM. This approach is consistent with the relief provided by the Commonwealth Treasurer in response to the COVID-19 pandemic.

We will be sending Shareholders a hardcopy Voting Form by mail. Shareholders will receive this toward the end of September 2020. You can also download a copy from our AGM website from 25 September 2020.

AGM website

Our AGM website https://www.emlpayments.com/investors/annual-general-meeting/ will provide you with all the information you need to attend the meeting. It will include our virtual AGM online guide on how to use the online facility, answers to frequently asked questions, access to the Notice of Meeting, Voting Form, Annual Report, and other materials. It will also provide you with the ability to cast your vote online – We intend for voting on our AGM resolutions to open on 25 September 2020.

Our AGM website will also provide instructions on how to ask a question online ahead of our AGM.

Important dates

Below are the important shareholder dates for the remainder of 2020:

Director Nominations close by 5:00pm	Friday 11 September, 2020
Notice of Meeting and virtual AGM information available at https://www.emlpayments.com/investors/annual-general-meeting/	Friday 25 September, 2020
Opening of online voting and submission of questions.	Friday 25 September, 2020
Last day to vote ahead of the AGM	Wednesday 28 October, 2020
EMLCON virtual event	Thursday 29 October, 2020
Annual General meeting (Virtual) go to https://agmlive.link/EML20	Friday 30, October, 2020

Shareholder emails

Receiving our shareholder communications electronically is the best way to stay informed and keep in touch about your shareholding.

It also reduces the environmental cost of printing and mailing shareholder communications. If you have not already done so, we encourage you to switch to paperless communications and help us reduce our environmental impact. To receive shareholder communications electronically, write to us or switch online at www.linkmarketservices.com.au

We also encourage you to follow us on: www.linkedin.com/company/emlpayments Given that not every EML news release is appropriate to release on the ASX platform, LinkedIn is a great way for you to stay up to date with EML related developments.

On behalf of the Board, we thank you for your continued support and look forward to welcoming you to our first virtual AGM in October.

Yours sincerely,

Peter Martin Chairman

EML Payments Limited